



Iowa Department of Human Services

Terry E. Branstad
Governor

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Charles M. Palmer
Director

December 10, 2013

Date Complaint Received:	12/2/13
Complaint Received By:	M. Noddings
Provider Name and Location:	Linda Strong, 2813 Renner Dr. Council Bluffs, IA 51501

Complaint: It was reported to DHS that provider is unable to take CPR/First Aid due to doctor not signing release to complete. This is a safety issues for children and it is unsure whether provider is physically capable to provide care. Provider did not have a physical on file during last compliance check. It was also reported to DHS that provider continues to use ex-husband and son as substitutes when she has to attend doctor's appointments. A compliance check was completed on 10/28/13 and provider was instructed to not use ex-husband or son as substitutes until they are approved by DHS to do so and complete Manditory Reporting Training and First Aid/CPR. Provider agreed during compliance visit to not use unapproved subs.

Rule Basis: 237A.3A; 110.5 (2) (a)(b), 110.5(2)d ,110.5(9) (a)(c)(d) and 110.5(10) (a)(b)(d)(e).

Findings: DHS compliance worker visited with provider on 12/4/13. On this date, both ex-husband and son were present in daycare. Provider has not completed background checks on either man and they should not be present during daycare hours. Provider stated all the CPR/First Aid classes are full for December 2013 and she plans on taking a class in January. She denied not being allowed to attend classes from doctor. She also stated that she is unable to sit through a 8 hour class or get down on knees due to pain in her body. Provider continues to not have a physial and reported she will obtain in the new year but is unable to do at this time. She denied allowing ex-husband and son sub for her since last visit but then also stated she had no one else to watch the children.

Resolution: Provider has been non-compliant in the above areas for 2 years and it was determined that provider would go non-registered, CCA payment effective 12/20/13 or DHS would initiate revocation procedure due to contiued non-compliance with Iowa Policy.

If you have any questions regarding this matter feel free to contact me at (712) 328 - 5713 or email address mnoddin@dhs.state.ia.us.

Sincerely,

Michelle Noddings
Social Worker